

Intelligence Support Systems for Lawful Interception, Criminal Investigations and Intelligence Gathering

21-23 FEBRUARY 2011 • JW MARRIOTT • DUBAI, UAE

ISS World MEA is the world's largest gathering of Middle East and African Law Enforcement, Intelligence and Homeland Security Analysts and Telecom Operators responsible for lawful interception, electronic investigations and network intelligence gathering.

ISS World Programs present the methodologies and tools to bridge the chasms from lawful intercept data gathering to information creation to investigator knowledge to actionable intelligence.

Track 1: ISS for Lawful Interception

Track 2: ISS for Criminal Investigation

Track 3: ISS for Data Retention and Regulatory Compliance

Track 4: ISS for Mobile Location, Surveillance and Intercept

Track 5: DPI for Lawful Interception and Cyber Security

Track 6: ISS for Intelligence Gathering and Analysis

Track 7: LEA and Intelligence Analyst Product Training

Pre-Conference Seminars and Tutorials (Monday, 21 February 2011)

ISS World MEA - Conference Agenda at a Glance 21 - 23 February 2011

ISS World MEA Exhibits

Tuesday, 22 February 2011

10:00 - 18:00

Wednesday, 23 February 2011

9:30 - 12:30

Pre-Conference Seminars (Monday, 21 February 2011)

Welcoming Remarks

8:15-8:30

Tatiana Lucas, ISS World Program Director, TeleStrategies

Keynote

Top Ten Internet Challenges Facing Law Enforcement and the Intelligence Community

Jesper Mathiesen, Head of Consulting, trovicor

Dr. Cemal Dikmen, CTO, SS8

Dirk Schrader, Director, Utimaco LIMS

Marco Braccioli, Senior VP, IPS

Alessandro Guida, ATIS systems GmbH

Erik Larsson, VP, Qosmos

Praveen Kankariya, Chairman, ClearTrail Technologies

Alessandro Mordacci, Senior Advisor, Ericsson

Glen Myers, CEO, IP Fabrics

Chris MacFarlane, President, ETI Connect

Track 1: ISS for Lawful Interception

This track is for Telecom Operators and Law Enforcement/Intelligence/Defense Analysts who are responsible for specifying or developing lawful intercept network infrastructure.

Tuesday, 22 February 2011

11:00-12:00, Session A

LI for New IP Services "Best Practices" Guru Panel

Cristian D'Incertopadre, International Operations, IPS

Derek Granath, VP Product Management, SS8

Rene' Nitzinger, Product Manager, Utimaco LIMS

Jeff Zindel, Vice President of Marketing, Glimmerglass Networks

Bert Hubert, Fox-IT

Pankaj Mittal, CTO, ClearTrail Technologies

Kevin Graves, CTO, IP Fabrics

Ray Hutton, TeleSoft Technologies

Benoit Cannick, Managing Director, ETI UK Ltd.

Andrea Ghirardini, AREA

11:00-11:30, Session B **ZTEsec DeepInsight Solution - Comprehensive and Intelligent Interception**

Solution

Shi Yi, **ZTEsec**

11:30-12:00, Session B Intelligence Solutions for LEAs

Head of Sales APAC, trovicor

13:30-14:00, Session A Cost Effective, Flexible Network Interception and Monitoring Solutions

Jeff Zindel, Vice President of Marketing, Glimmerglass Networks

13:30-14:30, Session B State-of-the-art Monitoring Center solves today's Interception Challenges

Solution Architect, trovicor

14:00-14:30, Session A Active or Passive Interception, or both, that's the question

Alessandro Mordacci, Senior Advisor, Ericsson

15:00-15:30 The Key Role of Network Intelligence Technology for Lawful Intercept

Jean-Philippe LION, Vice-President EMEA, Qosmos

15:30-16:00, Session A "**Proxy Wars**"

Hendrik Schulze, CTO, ipoque

15:30-16:00, Session B	Intelligent IP Probing: A different approach to mass interception Simone Benvenuti, Solution Architect, RCS
16:30-17:00, Session A	A Holistic Approach to implementing Mobile Location for Lawful Intercept, from legislation compliance to RoI
	Tom Staniland, MEA Sales Manager, Creativity Software
16:30-17:00, Session B	Mobile Data Intercept with Enriched Identity and Location Data from Network Signaling Ray Hutton, TeleSoft Technologies
17:00-17:30, Session A	Challenges of Webmail Interception and Analysis
	Malek Akilie, Regional Manager, MENA Sales, SS8
17:00-17:30, Session B	Implementation of Effective LI Systems in Modern Multi-Network Environment Mykola Shchepets, Crypton-M

8:30-9:00, Session A	Overcoming Limitations of Passive Monitoring
	Pankaj Mittal, CTO, ClearTrail Technologies
8:30-9:00, Session B	A Human-centric approach to IP investigation Paolo Mandelli – International Sales Director, AREA
9:00-9:30	Lawful Interception in Broadband Wireless Networks (WiMAX, LTE)
	René Nitzinger, Product Manager, Utimaco LIMS
10:00-10:30	Threats from Social networks: Challenges and Solutions for Communication Monitoring and Intelligence Analysis
	Ugo Santillo, IPS – RESI Group
10:30-11:00	Challenges for turnkey LI applications for high-capacity and centralized IP traffic
	Dr. Hasan Palaz and Dr. Ismail Uzun, C Tech Bil. Tek. San ve Tic. A.Ş. (C2Tech)
11:30-12:00	Is your Existing LI Apparatus Effective Anymore?
	Praveen Kankariya, Chairman, ClearTrail Technologies

12:00-12:30, Session A	Monitoring Social Network Communication Kevin Graves, CTO, IP Fabrics
12:00-12:30, Session B	Dealing with Large Bandwidths - Future Requirements for LI <i>Mark Uldahl, Solution Expert, ETI Connect</i>
13:30-14:00	Challenges and Solutions for LI in Complex IP Networks Chris MacFarlane, President, ETI Connect

Track 2: ISS for Criminal Investigations

This track is for Law Enforcement, Intelligence and Cyber Security Analysts who have investigation responsibilities associated with telecommunications networks.

11:00-11:30	IT Intrusion with FinFisher - An Operational Overview of Monitoring Encrypted Data on Computers and Mobile Phones
	Stephan Oelkers, General Manager, Gamma Group
11:30-12:00	The Distinct Roles and Values of an End-to-End IP Intercept Solution
	Derek Roga, Senior VP, Business Development, SS8
14:00-14:30	Highly Reliable Biometric System Based on the Fusion Decision of Voice Identification and Facial Recognition Andrey Barinov, Head of Voice Biometrics Department, Speech Technology Center
15:00-15:30, Session A	Target Identities in Network Communications - Hard to Obtain (or Rather Easy)? Dirk Schrader, Director, Utimaco LIMS
15:00-15:30, Session B	Secure and improve the long term ROI for Governments
	Richard Coppens, Managing Director, Group 2000 Netherlands BV

15:30-16:00, Session A	Tactical Lawful Intercept of IP communications
71	Tony Hickson, International Business Development Manager, Detica
15:30-16:00, Session B	Voice Biometrics use cases: Law Enforcement, Intelligence, Theater Operations
	Angelo Ferraris, Loquendo
16:30-17:00	Problems with Web 2.0-Applications? Overview of a Reverse Engineering Approach & Demo
	Alessandro Guida, ATIS systems GmbH
17:00-17:30	From Data Collection to Action: Achieving Rapid Identification of Cyber Threats and Perpetrators
	Marco Germoni, Director, Engineering, Internet Applications & Services, Bivio Networks

8:30-9:00	How to counter the ever increasing traffic volume by enhancing LI analysis software efficiency
	Christian Prickaerts, Fox-IT
9:00-9:30	Monitoring e-mails, SMS and IM in Arabic, dialects and Arabizi
	Bastien Hillen, Scan & Target
10:00-10:30	Leveraging IP metadata to optimize Monitoring Center performance
	Erik Larsson, Vice-President Marketing, Qosmos
10:30-11:00	$Identifying \ the \ needle \ in \ the \ 10/40/100G \ hay stack. \ Network \ Monitoring \ in \ today \ and \ tomorrow's \ Data \ Center$
	Bob Shaw, CEO, Net Optics
11:30-12:00	Digital Footprint – Are you aware of your digital traces?
	Dr. Stefan Diepolder, ATIS systems GmbH

12:00-12:30	Do you think you're in control ?
	John Smit, Corporate Advisor, Group 2000 Nederland B.V
13:30-14:30, Session A	Active IP Intrusion, Infection, Blocking and Shaping within Backbones - Powered by FinFishe
	Stephan Oelkers, General Manager, Gamma Group
14:00-14:30, Session B	Voiceprints in Communication Systems - the way to find a criminal Konstantin Popov, International Marketing, Speech Technology Center

Track 3: ISS for Data Retention and Regulatory Compliance

This track is for Law Enforcement, Interior Security and the Intelligence Community who have to work with cellular and mobile satellite operators to locate targets and intercept communications.

11:00-11:30	Clear Requirements needed for Managing a Complex Situation
	Kjell Yving, Sales Manager, Ericsson
11:30-12:00	Data Retention Evolution
	Mark Percival, Product Manager DataRetain, Detica
13:30-14:00	SMS, the forgotten Source of Intelligence!
	Dirk Schrader, Sales Director, Utimaco LIMS
14:00-14:30	Metadata Extraction and Retention for IP Applications
	Derek Granath, VP, Product Line Management, SS8

8:30-9:00 Context-Based Data Retention using Multi-Source Collection & Correlation

Marco Germoni, Director, Engineering, Internet Applications & Services, Bivio Networks

9:00-9:30 New Global Initiatives for LEA Support and Regulatory Compliance: Electronic Warrant and Cloud

LI/RD specifications

Tony Rutkowski, VP Regulatory, Yaana Technologies

Track 4: ISS for Mobile Location, Surveillance and Intercept

This track is for Law Enforcement, Interior Security and the Intelligence Community who have to work with cellular and mobile satellite operators to locate targets and intercept communications.

11:00-11:30	Monitoring of Portable Satellite IP Terminals Ralf Seeger, Rheinmetall
13:30-14:00	Why Broadband Monitoring Approach for Mobile Satellite Phones? Werner Barz, Rheinmetall
15:00-15:30	Leveraging Mobile Network Events to Identify and Locate Criminal Activity
	Brian Varano, Director of Marketing, TruePosition
15:30-16:00	High Accuracy Mass Geo-Location Data: Why is it Critical for the Analyst?
	Bhavin Shah, Vp, Marketing & Business Development, Polaris Wireless

16:30-17:00 Monitoring and Precise Location of Modern Communication Threats
 Jean-Philippe Lelievre, Thales 17:00-17:30 LI Positioning, grasp the new opportunities in a changing world
 Jeroen de Jong, Strategic Product Manager, Ericsson

Wednesday, 23 February 2011

9:00-9:30	Do not forget about Traditional Radio Monitoring
	Bernd-Otto Wolf, MEDAV GmbH
10:00-10:30	Overview of Location Technology for Mission Critical Applications
	Steve O'Neill, VP of International Operations, TruePosition
10:30-11:00	Mobile Location Surveillance and Intercept – the Economic Impact of Compliance
	Tom Staniland, MEA Sales Manager, Creativity Software
11:30-12:00	Implementation Choices for Real-Time Satellite Monitoring
	Richard Grundy, L-3 TRL
12:00-12:30	The Challenges of Monitoring VSAT Networks
	Richard Grundy, L-3 TRL

Track 5: DPI and Intelligent Probes for Lawful Interception and Cyber Security

This track is for telecom operators, law enforcement, intelligence analysts or just about anyone who has to understand Deep Packet Inspection (DPI) technologies, product availability, applications and other issues facing telecom operators who deploy DPI infrastructure

Tuesday, 22 February 2011

11:00-11:30	Validating the Resiliency of DPI-Capable Devices Under Maximum Application and User Load Stephane Johnson, BreakingPoint Systems
11:30-12:00	The Big IP Probe George Chen, CEO, Semptian
13:30-14:30	Best DPI and Intelligence Probes for Lawful Interception, Network Security and Traffic Management
	Erik Larsson, Vice-President Marketing, Qosmos
	Mark Bennett, Managing Consultant, Detica
	Cristian D'Incertopadre, IPS – RESI Group
	Klaus Mochalski, CEO, ipoque
	Benoit Cannick, Managing Director, ETI UK Ltd.
	Nanda Kumar, CTO, Paladion Networks
	Patrick Fevery, Semptian
	Stephane Johnson, BreakingPoint Systems
15:00-15:30	IP Guardian – Implementation Scenario
	Al Fahad Group – name to be determined
15:30-16:00	Interception and Intelligence Gathering - Impact of growing bandwidth and new IP Applications
	Cemal Dikmen, CTO, SS8
16:30-17:30, Session A	Deep Packet Inspection vs. Full Decoding Mark Uldahl, Solution Expert, ETI Connect
16:30-17:30, Session B	IP Interception – how to master the growing challenges

Wednesday, 23 February 2011

Product Manager, trovicor

10:00-10:30	Enhancing traditional LI and DR systems with DPI
	René Nitzinger, Product Manager, Utimaco LIMS
	Jean-Philippe LION, Vice-President EMEA, Qosmos
10:30-11:00	Preventing Cyber Crime
	Mark Dampster, International Business Development Manager, Detica
11:30-12:00	Utilizing packet decoding techniques for intercepting HTTPS, capturing VOIP and for granular page blocking at national gateways
	Nanda Kumar, CTO, Paladion Networks
12:00-12:30	The Art of Application Decoding
	Klaus Mochalski, CEO, ipoque
13:30-14:00	Effective Use of DPI-Enabled Technology for Security, Monitoring and Control
	Marco Germoni, Bivio Networks
14:00-14:30	Validating Lawful Intercept Systems Work Each Time, Every Time Stephane Johnson, BreakingPoint Systems

Track 6: ISS for Intelligence Gathering and Analysis

ISS for Intelligence Gathering and Analysis. This track is for intelligence analysts who must gather on-line intelligence by deploying visual analytics, data mining and OSINT programs.

11:00-11:30	IP Guardian – Gathering Intelligence from P2P VoiP
	Al Fahad Group – name to be determined
11:30-12:00	A Stealth, Spyware-Based System for Attacking, Infecting and Monitoring Computers and Smartphones
	David Vincenzetti, Partner, Hacking Team
13:30-14:00	Efficient Cross-Search in multiple Source Intelligence.
	Renaud Roques, Amesys
14:00- 14:30	Identity Management in the LI: the key to identify the new era targets
	Emanuele Marcozzi, Presales Engineer, AREA
15:00-15:30	An Analytical Approach to Data Exploitation
	Peter Snelling, SAS Middle East

8:30-9:00	Multi Sensor Fusion and Mass Data Evaluation Roland Behmenburg, PLATH GmbH
9:00-9:30	Search Engine and Data Mining - a potential symbiosis
10:00-10:30, Session A	Product Manager, trovicor Mass IP Metadata Analysis – Challenges and Solutions
	Dr. Cemal Dikmen, CTO, SS8
10:00-10:30, Session B	Social Network Analytics and it's role in detecting Fraud and Financial Crimes Chris McAuley, SAS Middle East
10:30-11:00	Handling of Malicious IP material in evaluation systems
	Axel Möhring, innoSysTec, PLATH Group

11:30-12:00 Evaluation and Intelligence Fusion in Technical Reconnaissance

Bernd-Otto Wolf, MEDAV GmbH

12:00-12:30 Intelligence Infrastructures: Future Platforms

Jeremy Carr, Business Development Engineer, Palantir

Track 7: LEA, Intelligence and Defense Analyst Training and Product Demonstration Track

This training and product demonstration track is open only to Law Enforcement, Intelligence, Defense Analysts and other Government Executives.

Tuesday, 22 February 2011

11:00-12:00, Session A	Demonstration of high accurac	y mobile geo-location applications
11.00 12.00, 50551011 11	Demonstration of high accurac	y modific geo focution applications

Mandar Samant, Sr. Manager of Applications, Polaris Wireless

11:00-12:00, Session B Monitoring HTTPS Based Applications in the Changing Cyber World

Sameer Fegade, Director-Engineering, ClearTrail Technologies

11:00-12:00, Session C Demonstration of Practical Usage of Passive GSM Interception System "AquaGSM"

Mykola Shchepets, Crypton-M

13:30-14:30, Session A Governmental IT Intrusion: Applied Hacking Techniques used by Government Agencies

MJM, IT Intrusion Expert, Gamma Group

13:30-14:30, Session B Demonstration of Network Intelligence technology for Lawful Interception

Jean-Baptiste Duvauchelle, Systems Engineer & Project manager, Qosmos

13:30-14:30, Session C	AudioScope - Navigating in Audio
	Henrik Høj Pedersen, Product Manager, Cobham Tactical Communications & Surveillance
15:00-16:00, Session A	REMOTE CONTROL SYSTEM v7: The ULTIMATE WEAPON for attacking and covertly monitoring PCs and Smartphones
	LIVE DEMO: Targeting Windows, Windows Mobile, Mac, iPhone, Symbian and BlackBerry
	Marco Valleri, Senior Security Engineer, and Alberto Ornaghi, Senior Security Engineer, Hacking Team
15:00-16:00, Session B	Offensive IT Intelligence and Information Gathering Portfolio - An Operational Overview
	MJM, IT Intrusion Expert, Gamma Group
15:00-16:00, Session C	How to access data directly from PCs – an Interception Demo
	Solution Architects, trovicor
15:00-16:00, Session D	Palantir 101: Full-Scale Product Functionality Training
	Will Barley, Forward Deployed Engineer, Palantir
16:30-17:30, Session A	FoxReplay Analyst Product
	Christian Prickaerts, Fox-IT
16:30-17:30, Session B	Product presentation: COPS - Communication Profiling System - Meta data analysis and network visualisation
	Alexander Gruchmann, PLATH GmbH

8:30-9:30, Session A	A Web Master Key TM for Social Networks Mon	itoring, Interception and Analysis
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Ugo Santillo, **IPS – RESI Group**

8:30-9:30, Session B ipoque DPX Network Probe

Jens Geier, System Architect, **ipoque**

8:30-9:30, Session C	Palantir 101: Full-Scale Product Functionality Training
	Will Barley, Forward Deployed Engineer, Palantir
10:00-11:00, Session A	REMOTE CONTROL SYSTEM v7: IN-DEPTH demonstration of INFECTION vectors and ATTACK techniques for PCs and
	Smartphones
	Alberto Ornaghi, Senior Security Engineer, Hacking Team
10:00-11:00, Session B	Klarios® 2.0 - Investigative Work in a Web 2.0 Environment
	Walter Borrmann, ATIS systems GmbH
10:00-11:00, Session C	A New Platform for all your IP Lawful Interceptions
	Emanuele Marcozzi – Presales Engineer, AREA
11:30-12:30, Session A	Finding the needle in the haystack - an Analysis Demonstration
	Product Manager, trovicor
11:30-12:30, Session B	Cost Effective, Flexible Network Interception and Monitoring Solutions
	Bernd Schilp, Vice President of Sales EMEA and Safdar Akhtar, Managing Director-EMEA, Glimmerglass Networks
11:30-12:30, Session C	Multi-Source Data Correlation for Intelligent Retention & Action
	Marco Germoni, Bivio Networks
13:30-14:30, Session A	"LavaField: the portable voice recognition solution of Loquendo
	Luciano Piovano, Loquendo
13:30-14:30, Session B	BTTScope Extract Intelligence from CDR
	Alper Tosun, BTT
13:30-14:30, Session C	Monitoring Mobile Satellite Phone handsets, Inmarsat, Thuraya, ACeS/Isatphone and IsatPhone Pro
	(Presentation and Live Demonstration of Thuraya Monitoring System)
	Richard Grundy, L-3 TRL

13:30-14:30, Session D	Efficient Analysis and Case Management Tools - The Prerequisites for Successful LI (Product Training and Demo) Benoit Cannick, Managing Director, ETI UK Ltd.
13:30-14:30, Session E	Latest Generation - Mobile Tactical Audio Processing System David William Robinson, DWR Associates Inc
14:45-15:45	Advanced Video Analysis of Proprietary CCTV & Surveillance David William Robinson, DWR Associates Inc
16:00-17:00	Forensic Detection of Doctored Photoshop Imagery David William Robinson, DWR Associates Inc

Pre-Conference Seminars and Tutorials

Monday, 21 February 2011

8:30-16:30 Implementation of a Tactical Communications Analytical Unit in Your Agency

Jill Hammond, Senior Analyst, NTI Law Enforcement Services

A detailed review of the equipment, hardware, software, analytical/reporting techniques, and concepts necessary to put into operation an analytical unit that can exploit communications records (Landline, cell, VoIP, Satphone, Prepaid calling cards, and emails) in support of criminal and national security investigations Function of a Tactical Communications Analysis Unit (TCAU)

Acquire real time and historical communications records and perform appropriate analyses to determine relationships, hierarchy, and organizational structure of co-conspirators and identify individual involvement in criminal and/or terrorist activities. Integrate the results of communications analysis with other intelligence information (activities, financial transaction, surveillance, etc.) collected during the investigative process to generate tactical leads that support the ongoing investigative process.

8:30-9:30

Acquisition of communications records: What to get (real time & historical). How much to get. Validating and understanding records received

9:45-10:45

Preparing and formatting communications records for computer analysis.

Hardware and software to pre-process raw communications records for electronic storage

11:00-12:00

Understanding basic and advanced analytical concepts.

Enhancing the results of basic contact communications analysis (frequency, common call, etc.). Advanced communications temporal analytical theory. 13:00-14:00

Understanding the functionality you'll need in database & analytical software. Functionality needed to support your operation. Database storage to properly hold communications and related records. Selecting advanced analytical software to perform contact and temporal direct and implied analysis of those records

14:00-15:00

Presentation of findings – Interpreting the results of computerized analysis of communications records and generating tactical leads. A new approach to writing and presenting analytical reports

15:30-16:30

Building the TCAU – Staffing- Choosing the right people and training. Working with vendors. Putting analytical workflow and operational procedures in place.

8:30-12:00 Understanding Telecommunications Technologies for LEA Investigators and Intelligence Analysts (Three One Hour Sessions)

Presented By: Dr. Jerry Lucas, President, TeleStrategies

This pre-conference seminar is for law enforcement, interior security and intelligence analysts who have to understand telecommunications technology buzz words and jargon in order to communicate with telecom operator engineers regarding their Intelligence Support System (ISS) requirements regarding lawful interception, investigative analysis and intelligence gathering with intercept case study challenges. Seminar sessions include:

8:30-9:30

Understanding Wireline Telecom Infrastructure and Interception

PSTN Basics: What do LEAs need to know about the public switched telecommunications networks, circuit switching, fiber optics, SS7, SDH, DSL, billing

systems and call detail records.

Intercept LI Architectures: ETSI standards overview for lawful intercept, basic LI elements (access, delivery and collection function), call information and call content data collection, SS7 probes and relevant telecom network elements.

VOIP Infrastructure: Circuit Switching vs. VoIP, SIP, SoftSwitches, Gateways, VoIP over Broadband, DSLAM's and PSTN Interconnection.

9:45-10:45

Understanding Mobile Wireless Infrastructure and Interception

Overview: Infrastructure basics (GSM, GPRS, EDGE, UMTS, HSPA and LTE), Wi-Fi, WiMax and Femtocells.

Call Processing: How a cellular call is processed, back office infrastructure, HLR, VLR, Backhaul and PSTN interconnection.

Data Services and New Developments: SMS, MMS, EM, data services, fixed mobile convergence and IMS.

Wireless Location: The basics of mobile wireless technologies, A-GPS, AOA, TDOA, U-TDOA, WLS and location accuracy.

LEA and IC Challenges: Transforming cell records and location data into actionable intelligence, Smart Phone intercept and wireless provider business model,

Apple iPhone, Google Android and LTE Challenges.

11:00-12:00

Understanding the Internet and Lawful Interception

What Investigators Have To Know about IP call Identifying Information, Radius, DHCP, DNS, etc. and Tracking an Internet Address to a Source,

Investigations Involving E-Mail, Websites, Skype, Instant Messaging, Chat Rooms and Message Boards, IMS, P2P Networks and Deep Packet Inspection.

LEA and IC Challenges: In summary what can be done to address Internet intercept deploying ISS infrastructure, what can't be done without new legislation and future challenges law enforcement and the intelligence community faces.

13:00-16:30 IP Intercept Training Seminar (Three One Hour Sessions)

This technical training session addresses the basics of TCP/IP packet sniffing, deep packet inspection and IP application decoding.

Klaus Mochalski, CEO and Technical Support Staff, ipoque

13:00-14:00

Understanding TCP/IP for Packet Sniffing and Traffic Analysis

14:15-15:15

Deep Packet Inspection (DPI) Basics for LEAs, Intelligence Analysts and Telecom Operators

15:30-16:30

Basics of IP Application Decoding

8:30-9:30 The Impact of Social Networking Services and How to Monitor them

Considering there are over 200 major social networking sites, with the combination of facebook, twitter, and MySpace having over 800 million subscribers, combined with the fact that most sites offer various forms of communications, including instant messaging, public messages, emails/private messages, and voice/video calls, it is becoming clear that monitor this communications must be part of an overall IP monitoring solution. This training session will provide an introduction to social networking, the forms of communications provided, and how they can be monitored. *Kevin Graves, CTO, IP Fabrics*

9:45- Understanding Passive Monitoring Techniques for Mass Intercept and Mass Location Tracking

10:45 Ray Hutton, **TeleSoft Technologies**

11:00-12:00 The Evolving Service Provider Landscape and its impact on managing Network Intercepts

Bernd Schilp, Vice President of Sales EMEA, Glimmerglass Networks

13:00-14:00 Smart Phones, Security and Applications

Alessandro Mordacci, Senior Advisor, Ericsson

14:15-15:15 Telephony evolution: Voice & Broadband, a happy marriage?

Torsten Kongshöj, Business Strategies Manager, Ericsson

15:30- The Impact of Social Networking Services and How to Monitor them

16:30 Considering there are over 200 major social networking sites, with the combination of facebook, twitter, and MySpace having over 800 million subscribers, combined with the fact that most sites offer various forms of communications, including instant messaging, public messages, emails/private messages, and voice/video calls, it is becoming clear that monitor this communications must be part of an overall IP monitoring solution. This training session will provide an introduction to social networking, the forms of communications provided, and how they can be monitored. *Kevin Graves, CTO, IP Fabrics*