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Intelligence Support Systems for Lawful Interception, Cyber Investigations and Intelligence Gathering

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The Intelligence Support Systems for Lawful Interception, Cybercrime Investigations and Intelligence Gathering Conference and Expo is the world's largest gathering of telecommunications service providers, government intercept policy makers, law enforcement agents, investigative analysts, prosecutors and vendors addressing lawful interception issues and solutions. Now that most nations of the world require lawful interception support of VoIP and other IP-based services, ISS World Spring 2007 is a must attend event.

Five ISS World Tracks:

Conference Track 1

ISS for Lawful Interception

Conference Track 2

ISS for Cybercrime Investigation and Intelligence Gathering

Conference Track 3

ISS for CALEA, EU ETSI and Data Retention Compliance

Conference Track 4

ISS for Content and P2P Monitoring and Filtering

Conference Track 5A

Law Interception and Cybersecurity Training

Conference Track 5B

Law Enforcement and Intelligence Agent Only Training

Keynote Sessions

Wednesday, May 30, 2007

8:30-8:45 a.m.

Welcoming Remarks

***Tatiana Lucas**, ISS World Program Director*

8:45-10:15 a.m.

Keynote Addresses:

***Bruce Landis**, Deputy Assistant Secretary for Cyber Security and Telecommunications, Department of Homeland Security*

***Tony Rutkowski**, VP Regulatory, VeriSign and President Global LI Industry Forum*

Track 1

ISS for Lawful Interception

Wednesday, May 30, 2007

10:45-11:45 a.m.

Update on Lawful Interception and Cisco's Service Independent Intercept (SII) Architecture

*Craig Mulholland, Corporate Development, **Cisco***

1:00-1:30 p.m.

VoIP lawful intercept: Comparing technical alternatives

*Seamus Hourihan, VP, **Acme Packet***

1:30-2:00 p.m.

Solutions Enabling Next Generation LI

*David Cooke, Director, **ETI Connect***

2:30-3:00 p.m.

Lawful Intercept in the New Age of Broadband and Advanced Services

*Dr. Cemal Dikmen, VP and General Manager LI, **SS8 Networks***

3:00-3:30 p.m.

Implementing CALEA for IMS over Converged Cable & Wireless Networks,

*Itzik Vager, VP Product Management, **Verint Systems***

4:00-4:30 p.m.

Creating a Wider and Coherent Intelligence Perspective using Unified Lawful Interception

*Yossi Ofek, VP Marketing, Intelligence Solutions Division, **NICE Systems***

4:30- 5:00 p.m.

Emerging Network Access Lawful Interception Solutions

*Alastair Hartrup, CEO, **Network Critical***

Thursday, May 31, 2007

8:30-9:00 a.m.

A Cost-Effective Broadband CALEA Solution for Small ISPs

*Dr. Glen Myers, CEO, **IP Fabrics***

9:00-9:30 a.m.

Build powerful and flexible LI solutions using open-source toolkits and affordable hardware acceleration

*Randy Caldejon, CEO & CTO, **nPulse Network Systems***

10:30-11:30 a.m.

Lawful Interception Guru Panel

*Dr. Jerry Lucas, President, **TeleStrategies** (Moderator)*
*Tony Rutkowski, VP Regulatory, **VeriSign***
*Joergen Axland, General Manager for Business Development and Strategy, **Siemens Networks Voice & Data Recording, Munich***
*Chris MacFarlane, President, **ETI Connect***
*Todd McDermott, VP, **Verint Systems***
*Yossi Ofek, VP Marketing, Intelligence Solutions Division, **NICE Systems***
*Dr. Glen Myers, CEO, **IP Fabrics***
*Seamus Hourihan, VP, **Acme Packet***
*Thomas Hildebrand, Head of Software Development, **ATIS- Systems***

1:00-1:30 p.m.

Isn't It About Time For Centralized Lawful Intercept Management?

*Scott Coleman, Director of Marketing Lawful Intercept, **SS8 Networks***

1:30-2:00 p.m.

Preparing for Emerging Network Threats and Surveillance Requirements: A Platform Approach

*Elan Amir, President and CEO, **Bivio Networks***

2:30-3:0 p.m.

Lawful Interception in a Packet Data World - a Continuing Battle of Technology, Methodology and Law

Dana Sugarman, Product Manager
*Ronen Nir, VP Product Management, **Verint Systems***

3:00-3:30 p.m.

Interconnection of Lawful Interception Systems

*René Nitzinger, Product Manager, **Utimaco Safeware***

4:00-4:30 p.m.

Target- and Service-based Interception in an IP Environment

*Thomas Hildebrand, Head of Software Development, **ATIS-Systems***

4:30-5:00 p.m.

Introduction of Monitoring and Lawful Interception: Political and technical challenges, active vs. passive solutions. What to do now?

*Stephan Oelkers, General Manager Regional Headquarters Asia-Pacific, **Siemens Networks Voice & Data Recording, Kuala-Lumpur***

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Intelligence Support Systems for Lawful Interception, Cyber Investigations and Intelligence Gathering

MAY 29-JUNE 1, 2007 • WASHINGTON, DC

Friday, June 1, 2007

8:30-9:30 a.m.

European Directive on Retained Data and the Update on ETSI/TC LI

Peter Van der Arend, Chairman
ETSI LI and Royal KPN Netherlands

10:00-10:30 a.m.

CALEA and Cable Broadband Surveillance

Bill Kostka, Principal Architect, ***CableLabs***

10:30- 11:00 a.m.

VoIP Security: Myths and Reality

Seamus Hourihan, VP, ***Acme Packet***

11:30-12:00 a.m.

Who Says an LI Solution For Small Operators and Higher Ed Has To Cost and Arm and a Leg?

Stephen Gleave, Vice President Marketing,
SS8 Networks

12:00-12:30 p.m.

One Box CALEA Compliant Solution for Small Networks,

Baruch Pinto, Product Manager,
Verint Systems

Track 2

ISS for Investigative Analysis and Intelligence Gathering

Wednesday, May 30, 2007

1:00-2:00 p.m.

Challenges for Future Intelligence Analytics

Tilmann Gabriel, Manager Business Line Intelligence Platform, ***Siemens Networks Voice & Data Recording, Munich***

2:30-3:00 p.m.

Secure Distributed Access to Law Enforcement Applications: a Real Leap in Reach, Value and Efficiency.

Carlo Rogialli, CTO, ***RCS***

3:00-3:30 p.m.

The Pros and Cons of Content Analytics

Assaf Frenkel, Manager, ***NICE Systems***

4:00-4:30 p.m.

Intelligent Data Search and Analysis Tools

Alexander Hoessrich, Managing Director,
ATIS-Systems

4:30-5:00 p.m.

Monitoring Centers and Beyond - Advances in Technology and Methodology

Avner Turniansky, Product Manager,
Verint Systems

Thursday, May 31, 2007

8:30-9:00 a.m.

The Implementation of Active and Passive Interception Methods

Dror Oren, Product Manager, Intelligence Solutions Division, ***NICE Systems***

9:00-9:30 a.m.

Accelerating the Evidence Capture and Analysis Process

Tim Belcher, CTO, ***NetWitness***

10:30-11:00 a.m.

Public and Private Collaboration for Improved National Cyber Security

Peter G. Allor, Director of Intelligence,
IBM Internet Security Systems

1:00-2:00 p.m.

Investigative Analysis and Intelligence Gathering Guru Panel

Dr. Jerry Lucas, President, ***TeleStrategies*** *(Moderator)*
Tilmann Gabriel, Manager, ***Siemens Networks Voice & Data Recording***
Chris MacFarlane, President, ***ETI Connect***
Carlo Rogialli, CTO, ***RCS***
Avner Turniansky, Product Manager, ***Verint Systems***
Assaf Frenkel, Product Management Team Manager, Intelligence Solutions Division, ***NICE Systems***
Tim Belcher, CTO, ***NetWitness***
Alexander Hoessrich, Managing Director, ***ATIS-Systems***
Les Szwajkowski, Sr. Program Manager, ***Raytheon***

2:30-3:00 p.m.

Data Centric Versus Target Based Interception

Daniel Adler, Sales Engineering Team Manager,
NICE Systems

3:00-3:30 p.m.

Optimizing Analysis Through Integrated Systems

Chris Brill, Director, ***AudioSoft***

4:00-4:30 p.m.

Best Practices for Successful Deployments of Word Spotting Technology.

Guy Alon, Marketing Director,
Natural Speech Communication

4:30-5:00 p.m.

Target Interception in Satellite Packet Data Monitoring Systems

Dr. Alexander Kovtonyuk, CEO,
Delta SPE (Ukraine)

Friday, June 1, 2007

8:30-9:00 a.m.

Unified Location Platform for Law Enforcement

Uri Savoray, ***Septier Communication***

9:00-9:30 a.m.

How to Build a Secure and Effective IT Infrastructure of a Large Monitoring Center

Paolo Mandelli, Sales International Manager
Andrea Formenti, CEO, ***AREA Italy***

Track 3

ISS for CALEA, EU ETSI and Data Retention Compliance

Wednesday, May 30, 2007

10:45-11:45 a.m.

FCC, FBI and DEA Panel Discussion

Invited Panelists include:
Dana Schaeffer, Deputy Chiefs Bureau Policy, Public Safety and Homeland Security, ***FCC***
Joel M. Margolis, Assistant Chief Counsel, ***DEA***
Maura Quinn, Unit Chief, ***CALEA Implementation Unit, FBI***

1:00-1:30 a.m.

Data Retention – New Legislation Need New Solutions

Edwin de Steenhuijsen Piters, Sales Manager,
Group 2000

1:30-2:00 p.m.

Best Practices of Utilizing Data Retention for Creating Intelligence

Assaf Frenkel, Product Manager,
NICE Systems

2:30-3:00 p.m.

Ericsson Automatic Data Retention Solution (ADRS) - Securing Information in a Changeable Environment

Kjell Yving, Senior Sales Manager, Data Retention, ***Ericsson***

3:00-3:30 p.m.

Lowering the Cost of CALEA Implementation

Benjamin Epstein, PhD Chief Strategy Officer,
Aqsacom

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4:00-5:00 p.m.

Telecom Service Provider/LEA Roundtable Discussion

Moderator: Dr. Jerry Lucas, President, ***TeleStrategies***
Michael McAdoo, Director, Law Enforcement Relations Group, ***T-Mobile USA***
Jeanne Mulcahy, Manager/National Compliance Center, ***Cingular****,*
Paul W. Taylor, Manager, Electronic Surveillance, ***Sprint Nextel Corporate Security***
Joel M. Margolis, Assistant Chief Counsel, ***DEA***
Paul Potter , Detective, ***San Bernadino County Sheriffs Department***
Logan Bowers, ***Maryland State Police***
Gregory P. Schaffer, Chief Security Officer , ***Alltel Communications***
Julie Patterson, VP & Chief Counsel, Telephony, ***Time Warner Cable***
Chris Bader, Corporate Security Internet Legal Compliance Manager, ***BellSouth Telecommunications***
Daniel M. Walker, Manager — Law Enforcement Response Team, ***Verizon Wireless***

Thursday, May 31, 2007

8:30-9:30 a.m.

Data Retention Guru Panel

Tony Rutkowski, VP Regulatory, ***VeriSign*** *(Moderator)*
Dennis Larting, Director, ***ETI Connect***
Rudolf Winschuh, Business Development Manager, ***Utimaco Safeware***
Dana Sugarman, ***Verint Systems***
Assaf Frenkel, Product Manager, ***NICE Systems***
Bert Hubert, CTO, ***Fox-IT***

10:30-11:00 a.m.

Trends in Global and European Interception

Bert Hubert, CTO, ***Fox-IT***

11:00-11:30 a.m.

Data Retention and LEA Handover Solutions

Rudolf Winschuh, Business Development Manager, ***Utimaco Safeware***

Friday, June 1, 2007

8:30-9:30 a.m.

Legal Limits for Telecom and Cable Operators in Support of LI Mandates

Simon Krauss, Deputy General Counsel, ***Cable Television Laboratories***
Julie Patterson, VP and Chief Counsel, Telephony, ***Time Warner Cable***
Cristin Goodwin, Policy Counsel, ***Microsoft*** *(invited)*
Thomas M. Dailey, General Counsel, ***Verizon Online*** *(invited)*
Other panelists to be announced

10:00-10:30 a.m.

How to Be Compliant with the European Data Retention Directive: An Italian Example

Alessandra De Carlo, Chief Customer Delivery and Support, ***Retentia***

10:30-11:00 a.m.

Lawful Interception Compliance in Canada

Normand Wong, Counsel, Criminal Law Policy Section, ***Department of Justice Canada***
Jay Thomson, Assistant VP Broadband Policy, ***TELUS***

11:30-12:00 a.m.

Implementing a Data Retention Solution to Meet New Regulations

Simo Salmensuu, Solution Manager, ***Comptel***

12:00-12:30 p.m.

The Outlook on Congressional Legislation that may impact Lawful Interception Mandates

Congressional Staff panelists to be announced

Track 4

ISS for Content and P2P Monitoring and Filtering

Thursday, May 31, 2007

1:00-1:30 p.m.

Broadband Content Monitoring and Filtering Using Deep Packet Inspection

Kevin Graves, CTO, ***IP Fabrics***

1:30-2:00 p.m.

Intelligent Data Search and Analysis

Thomas Hildebrand, Head of Software Development, ***ATIS- Systems***

2:30-3:00 p.m.

Combining IP Monitoring, Filtering and Interception: the Thread to a Better ROI for Operators and Agencies

Carlo, Rogialli, CTO, ***RCS***

3:00-3:30 p.m.

The Virtue of Automated Layer 2 Packet Capture and Stream-To-Disk For Enhanced Network Forensics Capabilities

Bryan Sparks, Chairman and CTO, ***Solera Networks***

4:00-5:00 p.m.

Content and P2P Monitoring and Filtering Guru Panel

Dr. Jerry Lucas, President. ***TeleStrategies***
Joergen Axland, General Manager, ***Siemens Networks Voice & Data Recording***
Klaus Mochalski, CEO, ***Ipoque***
Carlo, Rogialli, CTO, ***RCS***
Yuval Altman, Product Manager, ***Verint Systems***
Kevin Graves, CTO, ***IP Fabrics***
Thomas Hildebrand, Head of Software Development, ***ATIS- Systems***
Bryan Sparks, Chairman and CTO, ***Solera Networks***

Friday, June 1, 2007

8:30-9:00 a.m.

IP Interception in an Application Centric World - how to Solve the Real Problems

Dirk Schrader, Product Line Manager, ***Siemens Networks Voice & Data Recording***

9:00-9:30 a.m.

Challenges in Accessing Next Generation Broadband and VoIP Networks

Yuval Altman, Product Manager, ***Verint Systems***

10:00-10:30 a.m.

P2P Detection, Accounting and Management

Klaus Mochalski, CEO, ***Ipoque***

11:30-12:00 p.m.

How to Minimize Risks Associated with Unauthorized Skype use in the Enterprise

Don Montgomery, VP Marketing, ***Akonix***

12:00-12:30 p.m.

Integrated Solutions for Broadband and VoIP Monitoring

Kim Larsen, ***ETI Connect***

Track 5A

Lawful Interception and Cybersecurity Training

Track 5A is open to all conference attendees

Tuesday, May 29, 2007

9:00-5:00 p.m.

Understanding Telecommunications Technologies for Law Enforcement Agents, Intelligence Analysts and Non-Telecom Engineers.

Presented by:
Dr. Jerry Lucas, President, and
Dr. Matthew Lucas, VP, ***TeleStrategies***

This one day, pre-conference training seminar provides a technology primer for Law Enforcement Agents, Intelligence Analysts, Vendors and Non-engineers, who need to understand the basics of today's telecommunications networks and services provided in order to support lawful interception and counterterrorism programs.

Telecom Infrastructure and Lawful Interception

- PSTN Basics: What's do LEAs need to know about the public switched telecommunications network, circuit switching, digital transmission, billing systems and call detail records.
- Intercept LI Architectures: ETSI standards overview for lawful intercept, basic LI elements (access, delivery and collection function), call information and call content data collection, SS7 probes and relevant telecom network elements.

VoIP Infrastructure and Lawful Interception

- VoIP Basics: Circuit switching versus VoIP, softswitches, gateways, VoIP over broadband and PSTN interconnection.
- VoIP Intercept: Options for intercept: intelligent probes, LEA to telecom operator provisioning, mediation, signaling and IP content collection.

P2P Infrastructure and Lawful Interception/Blocking

- P2P Basics: what's peer to peer(P2P) networking, hybrid P2P (e.g. Napster) vs. true P2P (e.g. Gnutella and BiTorrent), what's Skype and how to block it.
- Deep Packet Inspection: what is it and why is it needed, how does real time surveillance work, isolating traffic streams points of DPI deployment and more.

Mobile Wireless Infrastructure and Interception

- Overview: Infrastructure basics (GSM, GPRS, EDGE, UMTS, HSPDA and CDMA), smart terminals, HLR, VLR and IMS.
- Wireless Intercept: intercept at the switch, cell site or tactical monitoring, what call usage data is available, call detail records, cell site analysis to established targets travel path and more.

Wednesday, May 30, 2007

Understanding Cybersecurity for LEAs, Telecom Operators and ISPs

This 1 Day training seminar is for law enforcement agents, service providers and enterprise security managers who have to understand the Internet and Cybersecurity.

Presented by:

Detective Sergeant Andrew W. Donofrio
Bergen County, NJ Prosecutors Office
Criminal Investigation Division- Computer Crimes Unit

10:30am-12:00 pm

Introduction Botnets

Botnets are typically used for nefarious purposes and threaten an Internet Service Provider's customer base and the Internet Community as a whole. This session will examine the technology behind botnets, the criminal usage, and methods of deployment

1:00 pm-2:00 pm

Detecting Botnets and DDoS Attacks and Responding

This session will examine botnet behavior and discuss ways to identify botnets. Other Denial of Service Attacks will also be discussed. Responding to the threat of botnets and denial of service attacks will be examined

2:30-3:00 p.m.

Introduction to Malware and Analysis

The problems examined are often predicated on a proliferation of malicious software (maleware) such as viruses, Trojans, spyware, etc. This session will provided an overview of maleware and methods for reverse engineering it.

Track 5B

LEA and Intelligence Analysts Training

To attend LEA Training Track 5B, you must be a sworn Law Enforcement Officer, Intelligence Analyst, Homeland Security, Justice, Interior or other Government Employee with counterterrorism or criminal investigation responsibilities.

Government Picture ID required for entry to Track 5B Training Classrooms

Certificates of training completion will be available upon request.

Understanding Internet Intercept

Tuesday, May 29, 2007

9:00-5:00 p.m.

Presented by
Detective Sergeant Andrew W. Donofrio
Bergen County NJ Prosecutors Office
Criminal Investigation Division- Computer Crimes Unit

This one day training seminar is for law enforcement agents who have to understand the Internet, how to lawfully collect and analyze data and how to interface with Internet Service Providers (ISP) of the target.

Introduction to Computer Forensic and the Forensic Modality

This session will outline the ways in which computer data is arranged on storage media such as a hard drive, and the evidence that may exist within the data. It will cover the methods for preserving and acquiring data as well as a broad overview of forensic analysis of computer storage devices and other media.

File System Analysis Concepts – Data Remnants and Recovery

This session will delve into the areas of the storage media that contain evidentiary data. It will explain deleted data, slack space data, and unallocated space. A brief overview of Operating System evidence, such as the windows registry, will also be covered.

Live Computer Incident Response: Collecting Live Evidence

In today's computer world, investigators are continually faced with responding to and dealing with running (live) computer evidence. While sessions one and two deal with the forensic analysis of storage media, this session deals with live computer evidence; evidence that exists in RAM and other places which will be lost upon the discontinuation of power The actions that are taken during this initial response can either preserve or eradicate data. This session will outline the proper steps for responding to the live computer incident and for preserving volatile data. Real world tools will be demonstrated. This is particularly important in the Windows Vista world and where other Encryption algorithms may be used.

Data Taps – Technology Overview for Tapping Data Connections

The ability to intercept and monitor communications has spilled almost entirely into the world of data. This session will focus on those situations where monitoring computer network traffic is applicable. Additionally, it will discuss methods and technologies for monitoring.

Tuesday and Wednesday, May 29-30 2007

Enhancing Investigations with Telephonic Information

Presented by Robert Lottero, President, NTI Law Enforcement Services

This two day training session is for Law Enforcement and Intelligence Gathering Agents

Day 1, Tuesday, May 29, 2007

9:00-5:00 p.m.

Understanding Telco Infrastructure

How Telephone Information can Enhance your Investigation: Telco Infrastructure: How Telephone Systems work… Landline, Cell, VoIP, PBX, CENTREX, Tolll-Free, 900, Satellite, ect

Tracing Threat, Harassment, 911, etc. calls

Little know Technologies to ID Callers

Exploiting Prepaid Telephone Calling Cards.

Using these strategies, you'll never lose a call

Exploitation of Throw-away Cell Phones.

ID Subscribers, get the CDRs, Monitor Audio

Day 2, Wednesday, May 30, 2007

10:30-3:30 p.m.

Enhancing Investigations with Telephonic Information (continued)

Sting & Special Operations

Setting up "hello" phones & toll-free numbers to support your case, conning the bad guys with a answering machine, putting prepaid cards & cell answering machine, putting prepaid cards & cell phones in the bad guys' hands all set to monitor

Subpoenas & Subpoena management and how to exploit subscriber and CDR info to support your investigations.

Subscriber subpoena verbiage, investigative use of subscriber records. CDR subpoena verbiage, managing subpoenas, special subpoenas

Court Orders

Using subpoena subscriber & Toll Analysis to establish PC for a Court Order and writing the demand part of a court order

Countering Criminal Tricks to hide Calls.

Dial 0, Info connect, ppd cards & phones, voice dial, pass-through, SIM swap, & more

Case Studies.

How would you approach the telephonic aspect of these cases? An in-depth application of the concepts covered in the past two days.

Thursday, May 31, 2007

8:30-9:00 a.m.

Real-Time Steganography Detection

James E. Wingate, Vice President ,Director Steganography, ***Backbone Security***

9:00-9:30 a.m.

Cyber Fraud New Tactics

Richard Howard, Director, Defense Intelligence, ***VeriSign iDefense Labs***

10:30-11:30 p.m.

Using Cell Site Data as evidence or Intelligence in Major Crime Investigation

This presentation will provide three case examples including London Terrorism Offences, Murder Investigation and Domestic Extremism Groups.

Shaun Hipgrave, Director, ***Forensic Telecommunication Services***

1:00-2:00 p.m.

Open Source Network Forensics

Many law enforcement agencies, do not have the budget to purchase expensive network forensics suites from large vendors. For these groups, open source solutions offer a powerful and free means to collect and analyze the same sorts of network traffic available to commercial products. In this presentation Richard Bejtlich describes how his favorite open source network forensic tools and techniques can successfully detect and investigate unauthorized activity.

Richard Bejtlich, ***TaoSecurity***

2:30-3:30 p.m.

Compliance Secure Web Portal

Introduction to L-site, the Sprint Nextel Legal Compliance secure web portal . This course will teach you how to create and track legal demands through L-site. Learn to navigate and securely download requested records.

Paul W. Taylor, Manager, Electronic Surveillance
Sprint Nextel Corporate Security

4:00-5:00 p.m.

Location Based Services for Public Safety, National Security & Commercial Location Based Services

This presentation will address a state-of-the-art mobile location solution that can provide optimum support for all location-enhanced applications. Each location-sensitive service or application presents its own challenges in terms of required location accuracy, latency, reliability, cost tolerance, and other parameters.

Andrew company presenter to be announced

Friday, June 1, 2007

8:30-9:30 a.m.

Pine Digital Security

In this interactive workshop Pine Digital Security will introduce the audience in the mindset of a hacker, targeting the telco's lawful interception system.

Mark Lastdrager, CEO, ***Pine Security***

10:00-11:00 a.m.

Basic Tools used by Forensic Investigators

This presentation will run through a list of forensic tools as well as tools that while not forensic by design can be very helpful to the forensic examiner.

Greg Kelley, ***Vestige Digital Investigations***

11:30-12:30 a.m.

Introduction to Key Cyber-Terrorism Concepts-items LEA Staff Should Always Keep in Mind

What are governments doing at local and international levels to protect Critical Infrastructure for its citizens?

Mathieu Gorge, Managing Director, ***VigiTrust***

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**Note: To Attend the LEA Training Track 5B you must be a U.S. or international sworn law enforcement officer or military/intelligence/government employee. Also you must register by May 22, 2007 in order to verify eligibility. Government photo ID required for classroom access.*

Conference Hotel: ISS World Spring 2007 will be held at the Hilton Alexandria Mark Center Hotel, Alexandria, VA. The hotel is located 10 minutes by taxi from downtown Washington D.C. To reserve a room, please contact the Hilton Alexandria Hotel at 1-703-845-1010. TeleStrategies has reserved a special block of rooms at the discount price of $199/night. Please make your reservation before May 7, 2007 to take advantage of this discount.

Transfers and Substitutions: Transfers and substitutions are permissible up to 24 hours in advance of conference date. (Refund restrictions may apply.)

Cancellations and No-Shows: If you are unable to attend, there is no penalty if your cancellation is received in writing two weeks prior to conference date. Cancellations after that date are subject to a 25% service charge. Registrants who do not attend and who do not cancel before the conference date are liable for the full registration fee. If conference is postponed or cancelled, TeleStrategies is not responsible for any airfare, hotel or other costs incurred by registrants.

Conference Payment: Your registration fee must be paid prior to the ISS World event: VISA, American Express, MasterCard, Diners Club, Discovery, Company Check and Wire Transfer are acceptable forms of payment, please contact TeleStrategies Accounting Department +1-703-734-7050 or Fax +1-703-556-3959 or Email talucas@telestrategies.com or mail to TeleStrategies, PO Box 811, McLean, VA, 22101, USA

International Attendees: If you need U.S. Visa assistance to attend ISS World, please contact Tatiana Lucas at talucas@telestrategies.com

Conference by Invitation Only: To attend ISS World you must be a Telecommunications Service Provider, government employee, LEA or vendor with LI, surveillance or network products or services. If you have questions e-mail Tatiana Lucas at talucas@telestrategies.com.

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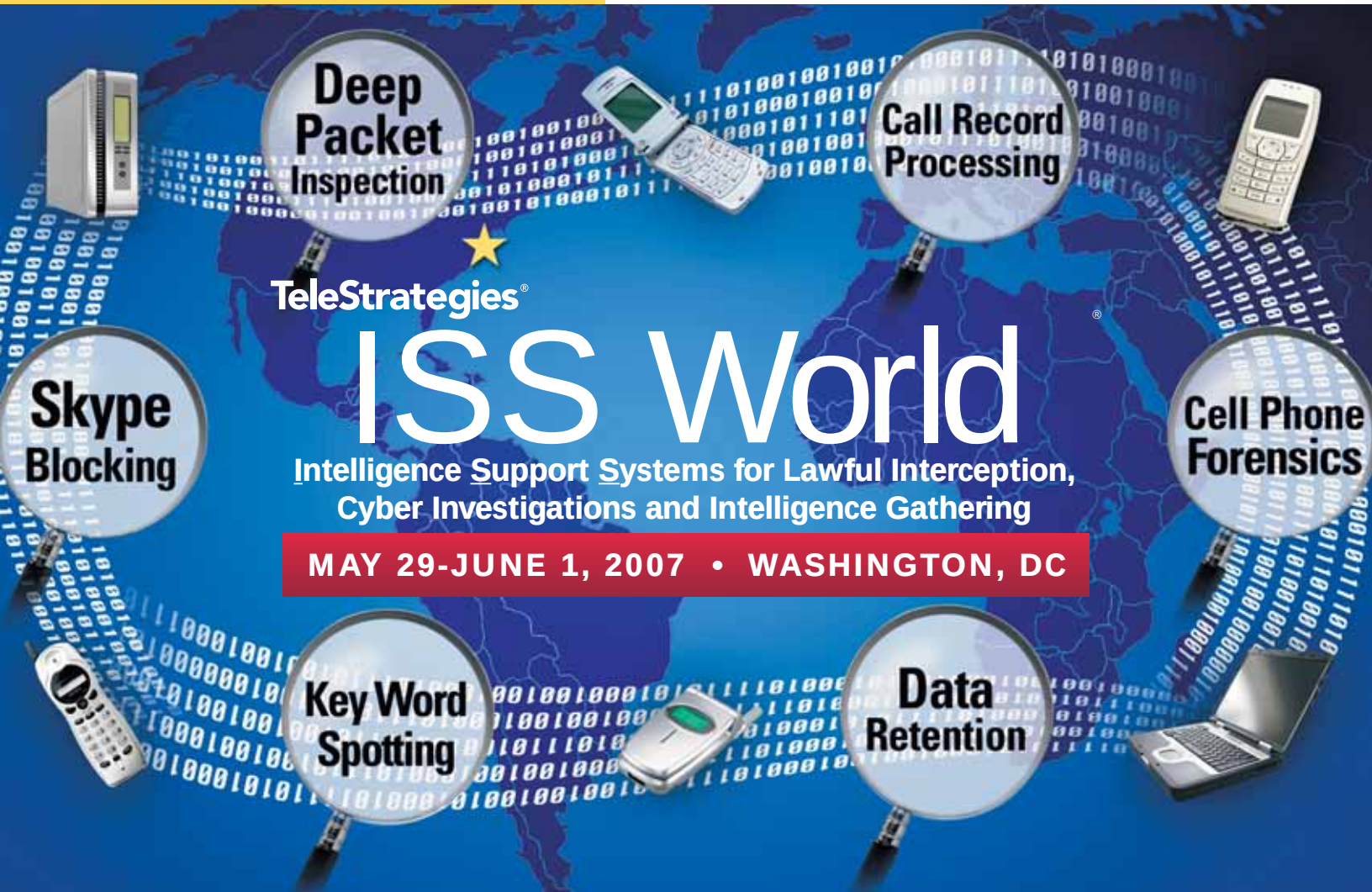
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