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What's new in Remote Control System Update 9.2.2

Agent (Windows)
• Support for latest Chrome Browser
• Soldier agents can now be upgraded and reconfigured

Agent (Android)
• Fixed a bug which reported incorrect chat evidence time
• Support for the latest Viber chat client
• New Upload and Execute feature

Agent (Blackberry)
• Fixed the file download feature on version OS 5

Database
• improved audio reassembly (call and mic) for some particular use cases
• fixed the issue which prevented the configuration of an Anon with a space in it's name
• fixed the issue which prevented the configuration change of an old agent
• improved speed and memory handling in the worker service
• improved connection handling toward the mongodb router
• tika updated to version 1.5 (ocr package)
• rcs-db-export utility to export data via commandline (supports autosplit)

How to install the update

The update can be installed on any 9.2.x version. It's a cumulative update.

9.2.2 specific instruction:

• Run the installer rcs-setup-*.exe on each backend server and answer 'yes' when asked to upgrade
• Run the installer rcs-setup-*.exe on each frontend server and answer 'yes' when asked to upgrade
• If you have previously installed the rcs-ocr-*.exe on the shards, you have to reinstall it as well.
• If you have previously installed the rcs-exploit pack, you have to reinstall it on the master node of the backend.
• The Network Injector has not been changed, so you can use the 9.2.0 installer.