ISS World Americas



Intelligence Support Systems for Lawful Interception, Criminal Investigations and Intelligence Gathering

ISS World Americas is the world's largest gathering of North and Latin American Telecom Operators, Law Enforcement, Intelligence and Homeland Security Analysts responsible for lawful interception, electronic investigations and network Intelligence gathering.

ISS World Programs present the methodologies and tools to bridge the chasms from lawful intercept data gathering to information creation to investigator knowledge to actionable intelligence.

Agenda from the December 9-11,2008 ISS World Americas Program

Conference Track 1AISS for Telecom Operator Lawful Interception

Conference Track 1B<u>ISS for Increasing Telecom Operator Revenues, ARPU and Customer</u> Experience

Conference Track 2ISS for Criminal Investigation and Intelligence Gathering

Conference Track 3<u>ISS for Data Retention and Regulatory Compliance</u>

Conference Track 4<u>ISS for Intelligence Gathering, Data Integration and Information Sharing</u>

Training Track 5ANon-Product Specific Training For LEA, Intelligence and DHS Analyst

Training Track 5BProduct Training and Demonstrations For LEA, DHS And Intelligence Analysts

Keynote Addresses

Tuesday, December 9, 2008

8:45-9:00 AM**Welcoming Remarks**Tatiana Lucas **ISS World Program Director**

9:00-10:00 AMOffice Of DNI Keynote Addresses:

Bart R. Johnson, Director of Homeland Security and Law Enforcement, DNI's Office of Policy, Plans and Requirements, **Office of Director National Intelligence**

More Info10:00-10:30 AMFifth Generation ISS - Automated

Intelligence

Dennis Haar, CEO, SS8 Networks

ISS World Exhibits

Wednesday, December 10, 2008 - 11:00 AM to 6:30 PM

Thursday, December 11, 2008 - 9:30 AM to 12:30 PM

Track 1 A: ISS for Lawful Interception

Tuesday, December 9, 2008

NOTE: This track is for Telecom Operators and Law Enforcement/Intelligence/Defense Analysts who are responsible for specifying or developing lawful intercept network infrastructure.

More Info11:00-11:30 AMDistributed VoIP Networks Creating More Complex Call Flows

Scott W. Coleman, Dir of Marketing, SS8 Networks

More Info11:30 AM-12:00 PMNext Generation Deep Packet

Inspection Platforms - Driving State of the Art Network Intelligence & Defense Solutions

Dr. Elan Amir, President & CEO, Bivio Networks

More Info1:15-2:15 PMLawful Interception Guru Panel

Moderator: Dr. Jerry Lucas, President, TeleStrategies

More Info2:45-3:15 PMRobust Lawful Intercept of VoIP, Data, and

Email at 10 Gb and Above

Glen Myers, CEO, IP Fabrics

More Info3:15-3:45 PMUsing Passive Monitoring for Integrated

Location Based Targeting in LI

Keith Driver, Head of Business Development (Intelligence/Defense) **Telesoft Technologies**

More Info4:15-4:45 PM

Session ALayer 7 Identity Management for Lawful

Interception

Jerome Tollet, CTO & Co-Founder, Qosmos

More Info4:15-4:45 PM

Session BChallenges and Solutions for LI in Complex IP

Networks

Chris MacFarlane, President, ETI Connect

More Info4:45-5:15 PM

Session AInternational Mandates - Changing the Way Law

Enforcement Operates

Peder Jungck, CTO and Founder, CloudShield

More Info4:45-5:15 PM

Session BDealing with Large Bandwidths - Future

Requirements for LI

Chris MacFarlane, President, ETI Connect

Wednesday, December 10, 2008

More Info8:30-9:00 AMApplication Targeting: The Future of Lawful Intercept

Joe Hess, Product Management, Narus

More Info9:00-9:30 AMUpdate on Lawful Interception Trends

Dana Sugarman, Director of Strategic Marketing and Business Development, West Europe and North America, **Verint Systems**

More Info10:00-10:30 AMLawful Intercept in Cisco based Service

Provider Networks

Craig Mulholland, Corporate Development, Cisco Systems

More Info10:30-11:00 AMExpanding Lawful Interception

Nationwide in Emergent Countries: Knowall about related Standards, Latest Trends, Challenges and Legislative Models for its implementation.

Benjamin Peña Isla, Suntech Intelligent Solutions

More Info1:00-1:30 PMOverview of 4G WiMAX/LTE technologies

and their implications on Lawful Interception

Itzik Vager, VP Partner Business Development, Verint Systems

More Info1:30-2:00 PMIP Challenges for the LI Environment Daniel Adler, Director of BD and Strategic Accounts, NICE Systems

More Info2:45-3:15 PM**Why LI Probes Need To Be Smart** Klaus Mochalski, CEO, **ipoque**

More Info3:15-3:45 PMHow to combine Target, Parametric and Massive IP Interception in a complex country wide scenario.

Paolo Mandelli - Sales Director, AREA

More Info4:30-5:00 PMField-tested Solutions for Managing the Process of Lawful Interception under Challenging Conditions

Dr. Kevin Clements, VP of Market Development, Pen-Link

More Info5:00-5:30 PM**The Simplest Implementation Ever** Ray Green, Director, **Focus Data Services**

Thursday, December 11, 2008

More Info8:30-9:00 AMRepurposing a 10Gig Snort System for Lawful Intercept Applications

Peter Shaw, VP Business Development, nPulse Networks

More Info9:00-9:30 AMEnabling Mission Critical IPv6 Applications on a Global Scale

Scott Camarotti, SVP Federal Markets, Global Crossing

Track 1 B: ISS For Increasing Telecom Operator Revenues, ARPU And Customer Experience

The same Intelligence Support System (ISS) tools that can be used in criminal investigations can be used to investigate the service experience of a given customer or set of customers and the same ISS tools used to gather homeland security intelligence can be used to gather business intelligence by telecom operators. The big difference is the laws that regulate telecom lawful interception are different from the laws that regulate telecom customer privacy.

Wednesday, December 10, 2008

More Info8:30-9:30 AMWhat's DPI And How Can Deployment Increase Telecom Operator Revenues, ARPU And Customer Experience.

Dr. Matthew Lucas, Vice President, TeleStrategies

More Info10:00-11:00 AMTelecom Attorney's Perspective: What Can And What Can't Telecom Operators Do Today With ISS Tools To Increase Revenues, ARPU And Their Customer's Experience.

Al Gidari, Partner, **Perkins Cole** Ronald Del Sesto, **Bingham**

John Seiver, Partner, Davis, Wright, Tremaine

More Info1:00-1:30 PMDPI For Audience Measurement

Jerome Tollet, CTO and Co-Founder, **Qosmos**

More Info2:45-3:15 PMMonetizing IP networks - leveraging existing solutions (compliance) to Increase Telecom Operator Revenues and ARPU

Itzik Vager, VP Partner Business Development, Verint Systems

More Info3:15-3:45 PMSolving New Technical Challenges and Creating New Revenue Streams with Deep Packet Inspection

Mike Coward, co-founder and CTO, Continuous Computing

More Info4:30-5:00 PMDeploying DPI for Rapid Delivery of New Services and Development of Innovative, Tiered Pricing

Plans

Peder Jungck, CTO and Founder, CloudShield

More Info5:00-5:30 PMUsing DPI To Create Tiered Services

Dr. Elan Amir, CEO, Bivio Networks

Thursday, December 10, 2008

More Info10:00-10:30 AMThe Role of DPI on Mobile and Converged

Networks

Kurt Dobbins, CTO of IP Service, **Arbor Networks** (founder of Ellacoya Networks)

More Info10:30-11:00 AMDPI & Bandwidth Management Best

Practices

Klaus Mochalski, CEO, ipoque

Track 2: ISS for Criminal Investigation and Intelligence Gathering

This track is for Law Enforcement Agents, Intelligence and Anti-Corruption Analysts who have investigation and intelligence analysis responsibilities associated with telecom operator networks, electronic surveillance technologies and information sharing.

Tuesday, December 9, 2008

More Info11:00-11:30 PMCommand and Control in Cyber Defense Greg Oslan, CEO, Narus

Doug Miller, Director of Product Management, Narus

More Info1:15-1:45 PMFacing Criminal Communications: New

challenges at 10 Gigabit

Ugo Santillo, IPS Intelligence & Public Security

More Info1:45-2:15 PMCreating Investigative Value using

Integrated Search and Analysis Functions

Alessandro Guida, ATIS systems

More Info2:45-3:45 PM

Session ACriminal Investigation And Intelligence Gathering

Guru Panel

Moderator: Dr. Jerry Lucas, President, TeleStrategies

More Info2:45-3:45 PM

Session BThe New Age of IP Interception Analysis

Gerijan Schoenmaxer, Fox-IT

More Info3:15-3:45 PMNew Solutions for Massive Monitoring

Jean-Philippe Lelievre, **Thales**

More Info4:15-4:45 PMLeveraging Location Analysis for

Investigation and First Response

Dana Sugarman, Director of Strategic Marketing and Business Development, West Europe and North America, **Verint Systems**

More Info4:45-5:15 PMWhich would you prefer: A myopic witness' testimony, or a full digital recording of the scene of the crime?

Joe Levy, CTO, Solera Networks

Wednesday, December 10, 2008

More Info8:30-9:30 AMState-of the-art Forensic and Intelligence Voice Biometrics Implementations

Emmanuel Derome, Vice President Business Development, Agnitio SL

More Info10:00-10:30 AMStrategic use of Voice biometrics in Law Enforcement: Methods and Tools

Angelo Ferraris, Sales Area Manager - Government & Intelligence, Loquendo

More Info10:30-11:00 Presenting Automatic Speaker ID Evidence

in Court

Prof Dr. Hermann J Kunzel (PhD Phonetics), Head of the Department of Phonetics, **University of Marburg, Germany**

More Info1:00-1:30 PMIssues, Best Practices and Cryptographic Technologies

Rudolf Winschuh, Business Development Manger LIMS, **Utimaco Safeware AG**More Info1:30-2:00 PM**Retained Data Analysis as an Enhancement**to the Monitoring Centre

Nagui Erian, ATIS systems

More Info2:45-3:15 PMGathering Full Intelligence on Target Users Even for Encrypted Communications (Skype, PGP, secure web mail, etc.)

David Vincenzett and Valeriano Bedeschi, Partners, Hacking Team

More Info3:15-3:45 PMRecreating the Target's Broadband

Experience

Dr. Cemal Dikmen, VP Product Management, **SS8 Networks**

More Info4:30-5:30 PMIncorporating High-Accuracy Location Information into Mobile Surveillance Strategies

Dominic Li, Vice President of Marketing and Portfolio Management, **TruePosition**

Thursday, December 11, 2008

More Info8:30-9:30 AMInternet Swatting

Sergeant Michael McHenry, South Investigations, Juvenile Services

Bureau, Orange County Sheriff's Department

Brian Sims, OCSD Investigator, South Investigations, City of Lake Forest, CA

More Info10:00-11:00 AM

Session AGPS Use in Community Supervision

Tracy Brown, Principal, Noblis

Barbara Hankey, Community Corrections Manager, Oakland County, **Michigan Community Corrections**

More Info10:00-10:30 AM

Session BNetwork Seismology

Steve Gleave, Vice President Worldwide Marketing, Endace

More Info10:30-11:00 AM

Session BHow to Conduct Secure and Effective

Investigations Online

Lance Cottrell, Founder & CTO, Abraxas

More Info11:30-12:00 PM

Session ACollection, Use and Interpretation of Gang Related

Crime Data

Mun-Wai Hon, CISSP. Principal System Engineer, **Center for Criminal Justice Technology**

More Info11:30-12:00 PM

Session BHiding In The Crowd - How To Anonymously

Spread Criminal Content In The Internet

Hendrik Schulze, CTO, ipoque

More Info12:00-12:30 PM**Monitoring center - Implementations of**

Satellite Interception

Shai Issler, VP Marketing and Business Development, NICE Systems

Track 3: ISS for Data Retention and Regulatory Compliance

This track is for Telecom Operators and Law Enforcement, Intelligence and Defense Analysts who are responsible for Call Data Retention and Data Handoff.

Tuesday, December 9, 2008

More Info1:15-1:45 PMThe Realities of Dealing with Data

Retention Mandates

Andrew D'Souza, Software Architect, Openet

More Info1:45-2:15 PMTarget Monitoring for Data Retention

Environments

Ori Nurick, Product Manager, Intelligence Solutions Division, NICE Systems

More Info2:45-3:15 PMThe Challenge of IP Data Retention

Mario Mene, CTO, Intelligentias

More Info3:15-3:45 PMBest Practices for CDR and IPDR Retention and Analysis

Jim Pflaging, CEO, SenSage

More Info4:15-5:15 PMTelecom Service Providers Roundtable

Discussion

Moderator: Mike McAdoo, President, TeleCompliance

Panelists: Andrew Seafoss, Lawful Interception Specialist, T-Mobile USA

Paul Kouroupas, VP, Regulatory, Global Crossing

Wednesday, December 10, 2008

More Info8:30-9:00 AMChallenges in Meeting Data Retention Compliance Obligations for High Speed Data Networks Itzik Vager, VP Partner Business Development, Verint Systems

More Info9:00-9:30 AMThe Challenges of Collecting Data for Sophisticated and Nomadic Targets in Next-Generation Networks

Andrew D'Souza, Software Architect, Openet

More Info10:00-10:30 AMInterceptions and retained data: how to manage huge amount of Data with an Analysis Tool Andrea Formenti, CEO, AREA

More Info10:30-11:00 AMInvestigation Scenarios for a Mass Data Environment

Lior Polak, Product Marketing Manager, Intelligence Solutions Division, **NICE Systems**

More Info1:00-1:30 PMMobile Communication Integration: The creation of seven TBAs in Latin America

Dr. Maria Velez de Berliner, President, **Latin Intelligence Corporation**More Info1:30-2:00 PM

Session AWorking with Latin American Cellular Operators Regarding LI

Bob DeMart

More Info1:30-2:00 PM

Session BLocation-Based Services and Lawful Interception: What Telecom Operators and LEAs Need to Know Al Gidari, Partner, Perkins Cole

More Info2:45-3:15 PMCINTEPOL - Integrated Center of Police Intelligence and Strategic Analysis

Dr. Emmanuel Henrique, Baldvino de Oliveira, **Department de Policia Federal**More Info4:30-5:00 PM**Understanding Retained Data as the Next Compliance Requirement to Improve Intelligence in**

Emergent Countries: Know everything that is involved Luis Alves, Suntech Intelligent Solutions

More Info5:00-5:30 PMState of Computer, Cellular and Audio

Forensics, Legal Intercept in Latin America

Oscar Eduardo Ruiz Bermnadez, Director General, Internet Solutions, Colombia

Thursday, December 11, 2008

More Info8:30-9:30 AMLI Standards in ATIS PTSC, ATIS WTSC, and 3GPP SA3-LI

Ron Ryan, Nortel Networks and PTSC LAES SC Chairman

More Info10:00-11:00 AMLI Standards in TIA TR-45, TR-45.6 and WiMAX. Part 2: The Relationship between the ATIS, TIA, 3GPP, and WiMAX LI Standards and Specifications

Ron Ryan, Nortel Networks and PTSC LAES SC Chairman

More Info11:30-12:00 PMIdM/Cybersecurity Standards

Development

Tony Rutkowski, VP Regulatory, VeriSign

More Info12:00-12:30 PMWiMAX and Other Extensions of the IAS

Intercept Standard

Glen Myers, CEO, IP Fabrics

Track 4: ISS For Intelligence Gathering, Data Integration And Information Sharing

This track is for law enforcement, homeland security and intelligence analysts who must understand the role of new automation, visualization and other technologies for gathering intelligence, integration with open source data and information sharing.

Tuesday, December 9, 2008

9:00-10:00 AMOffice Of DNI Keynote Addresses:

Bart R. Johnson, Director of Homeland Security and Law Enforcement, DNI's Office of Policy, Plans and Requirements, **Office of Director National Intelligence**

More Info10:00-10:30 AMFifth Generation ISS - Automated

Intelligence

Dennis Haar, CEO, SS8 Networks

More Info11:00-12:00 AMCEO/CTO Roundtable Discussion on Open Source Challenges

More Info1:15-2:15 PMEmerging Information Sharing Technologies: Geospatial, Video Surveillance, Automatic

License Plate Reading and Wi-MAX

Moderator: Matt D'Alessandro, Business Development Manager, **Motorola** and Chair, **Integrated Justice Information Systems Emerging Technologies Committee**

Panelists:

John Crouse, Vice President, ACS, Inc.

David Cook, Law Enforcement Industry Solutions Specialist, ESRI

More Info2:45-3:15 PMWeb 2.0 Mashups in the Intel Community John Crupi, CTO, JackBe

More Info3:15-3:45 PMUsing Business Intelligence and Geographic Information System Mapping to Predict and Prevent Crimes

Stephen Hollifield, Information Services, **Richmond Police Department**David McCoy, Chief of **Richmond Police Department**Susan Shenker, Account Manager, **Information Builders**

More Info4:15-5:15 PM**FBI National Data Exchange Project**J. Kevin Reid, Project Manager N-Dex Program, CJIS Division, **FBI**Additional Sessions to be announced.

Wednesday, December 10, 2008

More Info8:30-9:00 AMReal Time Virtual Data Fusion For Seamless Multi-Jurisdictional Intelligent Response

Brian Taylor, CEO, FATPOT Technologies

More Info10:00-10:30 AMThe True Value of NEIM/LEXS Standards for Law Enforcement Agencies

James Paat, CEO, Sypherlink

More Info10:30-11:00 AMVisual Analytics Inc. - Connecting the Dots

Chris Westphal, CEO, Visual Analytics Inc.

More Info2:45-3:15 PMPutting Open Source Data to Better Use in Intelligence Gathering Practices

Brian Buck, CTO RiverGlass

More Info3:15-3:45 PMConnecting Communities with Intellipedia and Beyond

Andrea Baker, Director of Technology / Social Web Evangelist Navstar, Inc.

Track 5A: Non-Product Specific Training For LEA, Intelligence And Homeland Security Analysts

Note: To attend this training track you must be a sworn LEA or government official with security or intelligence gathering responsibilities.

Tuesday, December 9, 2008

More Info1:15-2:15 PMCovert Intercepts in High-Stakes

Environments

Victor Oppleman, President, Packet Forensics

Wednesday, December 10, 2008

8:30 AM - 5:30 PMEnhancing Investigations with Telephonic Information

Presented by: Robert Lottero, President, NTI Law Enforcement Services

This one day training seminar is for Law Enforcement Agents and Intelligence Analysts

More Info8:30 -9:30 AM

Session AWhat Can be Done With Telephone Info

More Info8:30 -9:30 AM

Session BUK SOCA's Intelligence Led Approach to Reduce Serious and Organized Crime in New and Innovative Ways Andy Cooke-Welling and Nick Lewis, Serious and Organized Crime Agency (SOCA), UK

More Info10:00-11:00 AMLegal Paper

More Info1:00-1:30 PMTelephone Sting Operations

More Info1:30-2:00 PM**Text Messaging**

More Info2:45-3:45 PM**Tracing Calls**

More Info4:30-5:30 PMExploiting prepaid telephone calling cards and throw-away cell phones

Thursday, December 11, 2008

More Info8:30-9:30 AMForensic Accounting Support for Criminal Investigations

Wendy Spaulding, Nossen and Associates

More Info10:00-11:00 AMForensic Accounting Support Roundtable

Discussion

Wendy Spaulding, **Nossen and Associates**

More Info11:30-12:30 PMCell Phone Call and Cell Tower Records

For Investigators

Brent Bailey, Cellular Data Resources

Track 5B: LEA Intelligence and Defense Analyst Training and Product Demonstration Track

Note: This training and product demonstration track is open only to Law Enforcement, Intelligence, Defense Analysts and other Government Executives

Tuesday, December 9, 2008

More Info11:00-12:00 PM

Session AA Software-based Approach to High Accuracy

Wireless Location for Surveillance Applications

Bhavin Shah, Director of Marketing and Business Development, **Polaris Wireless**More Info11:00-12:00 PM

Session BSolving LI Challenges with Integrated Full

Decoding Platforms

Finn Harsfort, Strategic Product Manager, ETI A/S

More Info1:15-2:15 PM

Session AProduct Demo: X-TRACT Fusion and Analysis Suite for Data Fusion and Information Sharing

Dana Sugarman, Director of Strategic Marketing and Business Development, West Europe and North America, **Verint Systems**

More Info1:15-2:15 PM

Session BFinFisher: NGN IT Intrusion & Surveillance -

Transparent IT Systems for the Intelligence Community MJM, Gamma Group

More Info2:45-3:45 PM

Session AGENESI Intelligence Center: High integrated software suite for investigation and Intelligent Analysis Ugo Santillo, IPS Intelligence & Public Security

More Info2:45-3:45 PM

Session BSalient Stills Product Demonstration

Laura Teodosio, CEO, Salient Stills

Jeff Hunter, CTO, Salient Stills

More Info4:15-5:15 PMIncreasing an Investigator's Productivity in

Broadband Analysis

Kevin McTiernan, Director, Product Management Lawful Intercept, **SS8 Networks**

Wednesday, December 10, 2008

More Info10:00-11:00 AMTo Plea or Not to Plea (the growing use of Video Evidence)

Laura E. Owen, President and Chief Operating Officer, ICOP Digital

More Info1:00-2:00 PMProduct Demonstration for Agnitio's Voice

Biometrics Forensic Applications

Beatriz Gonz $\tilde{\mathsf{A}}_i$ lez Sig $\tilde{\mathsf{A}}'$ 4enza, Business Development, **Agnitio**

More Info2:45-3:45 PMPen Register and Title III Internet

Intercepts

Kevin Graves, IP Fabrics

More Info4:30-5:30 PMLow Cost Complete LI Solutions for Law Enforcement below \$25,000 USD

Victor Oppleman, President, Packet Forensics

Thursday, December 11, 2008

More Info8:30-9:30 AMNew and Evolving Technologies Designed to Handle Mass Detection Investigative Scenarios

Daniel Adler, Director of BD and Strategic Accounts, Intelligence Solutions Division, **NICE Systems**

More Info10:00-11:00 AMREMOTE CONTROL SYSTEM v5: A Stealth, Spyware-Based System for Attacking, Infecting and Monitoring Computers and Smartphones

David Vincenzetti, and Valeriano Bedeschi, Partners, Hacking Team

More Info11:30-12:30 PMAn Integrated Platform for all your Lawful Interception Activities

Emanuele Marcozzi, Product Engineer, AREA

Certificate of ISS Training Completion Available Upon Request

Contact: talucas@telestrategies.com